

#### Scoil Maelruain Junior

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Roll Number: 19462T

www.scoilmaelruainjunior.org

Date	October 2022
Initial Draft	May 2014
Ratified by the Board of Management	May 2014 Redraft September 2023
Reviewed by the Board of Management	Redraft yet to be ratified*

This is a working continuous document	
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## **Draft Anti-Bullying Policy**

#### Section 1:

In accordance with the requirements of the Education (Welfare) Act 2000 and the code of behaviour guidelines issued by the NEWB, the Board of Management of Scoil Maelruain Junior has **adopted the following anti-bullying policy** within the framework of the school's overall code of behaviour. This policy fully complies with the requirements of the Anti-Bullying Procedures for Primary and Post-Primary Schools which were published in September 2013.

#### Section 2:

The Board of Management recognises the very serious nature of bullying and the negative impact that it can have on the lives of pupils and is therefore fully committed to the following **key principles of best practice** in preventing and tackling bullying behaviour:

#### A. A positive school culture and climate which

- a. is welcoming of difference and diversity and is based on inclusivity;
- b. encourages pupils to disclose and discuss incidents of bullying behaviour in a non-threatening environment; and
- c. promotes respectful relationships across the school community

### B. Key elements

- a. Model respectful behaviour to all members of the school community at all times
- b. Explicitly teach pupils what respectful language and respectful behaviour looks like, acts like, sounds like and feels like in class and around the school.
- c. Display key respect messages in classrooms, in assembly areas and around the school. Involve pupils in the development of these messages.
- d. Catch them being good notice and acknowledge desired respectful behaviour by providing positive attention.
- e. Use of the Code of Behaviour Rainbow Chart to encourage good behaviour such as kindness, respect and inclusivity of others.
- f. Use of activities on yard to encourage positive behaviour and play practices:
- g. Use of Care Team The Care Team is made up of staff members and teachers submit a 'case' for review. The Team discusses cases to be reviewed and will prioritise them. They will meet once every six weeks and put Behaviour Plans in place. Teachers will meet with parents to discuss the plan and work with them to implement it. If the Behaviour Plan does not work, steps outlined in the Code of Behaviour are implemented.
- h. Consistently tackle the use of discriminatory and derogatory language in the school this includes homophobic and racist language and language that is belittling of pupils with a disability or SEN.
- i. Actively involve parents and/or the Parents' Association in awareness raising campaigns about potential dangers of Internet Usage.
- j. Actively promote the right of every member of the school community to be safe and secure in school.
- k. Highlight and explicitly teach school rules in pupil friendly language in the classroom and in common areas.
- C. Effective leadership
- D. A school-wide approach
- E. A shared understanding of what bullying is and its impact
- F. Implementation of education and prevention strategies (including awareness raising measures) that
  - a. build empathy, respect and resilience in pupils; and
  - b. explicitly address the issues of cyber-bullying and identity-based bullying including in particular, homophobic and transphobic bullying;
  - c. effective supervision and monitoring of pupils (See Appendix 1);
- G. Effective supervision and monitoring of pupils
- H. Supports for staff
- I. Consistent recording, investigation and follow up of bullying behaviour (including use of established intervention strategies); and
- J. On-going evaluation of the effectiveness of the anti-bullying policy

#### Section 3:

In accordance with the *Anti-Bullying Procedures for Primary and Post-Primary Schools* bullying is defined as follows:

Bullying is unwanted negative behaviour, verbal, psychological or physical conducted, by an individual or group against another person (or persons) and which is repeated over time

The following types of bullying behaviour are included in the definition of bullying:

- a. deliberate exclusion, malicious gossip and other forms of relational bullying,
- b. cyber-bullying and

 identity-based bullying such as homophobic bullying, racist bullying, bullying based on a person's membership of the Traveller community and bullying of those with disabilities or special educational needs

Isolated or once-off incidents of intentional negative behaviour, including a once-off offensive or hurtful text message or other private messaging, do not fall within the definition of bullying and should be dealt with, as appropriate, in accordance with the school's **Code of Behaviour**.

However, in the context of this policy, placing a once-off offensive or hurtful public message, image or statement on an **internet site**, **social network site** or **other public forum** where that message, image or statement can be viewed and/or repeated by other people will be regarded as bullying behaviour.

Negative behaviour that does not meet this definition of bullying will be dealt with in accordance with the school's code of behaviour.

Additional information on different types of bullying is set out in Section 2 of the *Anti-Bullying Procedures for Primary and Post-Primary Schools.* 

The relevant teachers for investigating and dealing with bullying are as follows:

- All class teachers
- Principal
- Deputy Principal
- Care Team

Any teacher or member of staff may act as a relevant teacher if circumstances warrant it.

#### **Section 4: Education and Prevention Strategies**

The education and prevention strategies (including strategies specifically aimed at cyber-bullying, homophobic and transphobic bullying) that will be used by the school are as follows:

#### School-wide approach

- A school-wide approach to the fostering of respect for all members of the school community.
- Scoil Maelruain Junior will celebrate difference and diversity amongst pupils by having an annual day of 'Recognition of Difference' where difference is celebrated. Teachers will use Unit 1- Myself and the World, Walk Tall Junior Infants, Unit 3 Belonging Walk Tall Senior Infants, Unit 5 Myself and the Wider World Walk Tall 1st Class and Unit 5 Being Good Citizens Walk Tall 2nd Class from the Walk Tall SPHE programme to promote the importance of difference and diversity. It will be made clear that highlighting diversity as a negative is unacceptable in our school.
- The SPHE programmes of Walk Tall, RSE and Stay Safe will be used to foster and enhance self-esteem, self-confidence and resilience to provide pupils with the opportunity to develop a positive sense of self-worth.
- The SPHE programmes of Walk Tall, RSE and in particular Stay Safe will be used to educate children on the different types of bullying and how to deal with it.
- Whole staff professional development on bullying and the building of an ethos and culture of wellbeing to ensure that interventions are put in place to prevent bullying where possible.
- The School will work with the Parents Association to provide information and guidance around bullying to help parents recognise bullying behaviours in order to provide interventions to prevent bullying occurring.

- The School will provide supervision and monitoring of classrooms, corridors, school grounds, school tours and extra- curricular activities, see 'Supervision Policy'.
- Involvement of the Buddy system and in contributing to a safe school environment that can help to support children and encourage a culture of peer respect and support. This will be revisited as yard times are different for 2nd class children and Infant children.
- Through the implementation of the Stay Safe Programme Topic 2 'Friendship and Bullying' the children in Infants will become aware of what bullying is, what can we do to stop bullying and to use the strategy of 'Say no, get away and tell' and the children in 1st & 2nd classes will become aware of what is bullying, exclusion as a form of bullying, the effects of bullying and draw up a class agreement of behaviours they will or will not do to ensure that bullying does not take place.
- Parents will be made aware of when the Stay Safe programme is being taught and will be encouraged to speak with their children on each topic including the 'Friendship and Bullying'.
- Parents will be asked to read and agree to both the 'Code of Behaviour' and 'Anti-Bullying Policy' in advance of enrolment to the school. They will be made aware of the annual review of each policy and will be encouraged to view the policies on the website.
- Encourage a culture of telling, with particular emphasis on the importance of bystanders. In that way pupils
  will gain confidence in 'telling'. This confidence factor is of vital importance. It should be made clear to all
  pupils that when they report incidents of bullying they are not considered to be telling tales but are
  behaving responsibly.
- Ensuring that pupils know who to tell and how to tell:
  - Direct approach to the teacher at an appropriate time, for example after class.
  - Hand note up with homework.
  - Get a parent(s)/guardian(s) or friend to tell on your behalf.
  - Ensure bystanders understand the importance of telling if they witness or know that bullying is taking place.

The SSE Teacher Committee will develop a simple song/poem/rap that will help children remember how they can tell teachers or a trusted adult that they feel someone has been unkind to them.

- Identify clear protocols to encourage parent(s)/guardian(s) to approach the school if they suspect that
  their child is being bullied. This protocol is explained at induction meetings for new pupils before they start
  school. It is incumbent on parents to report any alleged incident of bullying at the outset.
- Acceptable Use Policy in the school includes the necessary steps to ensure that the access to technology within the school is strictly monitored, as is the pupils' use of mobile phones.

### Implementation of curricula

- The full implementation of the SPHE curriculum and the RSE and Stay Safe Programmes.
- Continuous Professional Development for staff in delivering these programmes.
- School wide delivery of lessons on bullying from Stay Safe Programme and The Walk Tall Programme
- Delivery of lessons on:
  - Relational aggression: Walk Tall Unit 2 Belonging and Cooperation Junior Infants, Walk Tall
    Unit 3 Belonging Senior Infants, Walk Tall Unit 4 Keeping Safe, Unit 5 Myself and Others 1st
    Class and Walk Tall Unit 4 Standing Tall & Unit 5 Being Good Citizens 2nd Class
  - Cyber Bullying: Use of resources from Web Wise https://www.webwise.ie/teachers/resources/
     Walk Tall Unit 5, lesson 6 My favourite programmes Senior Infants, Walk Tall Unit 6 Media 1st
     Class and Walk Tall Unit 6 Adverting 2nd Class, to promote safe internet use.
- Delivery of the Garda SPHE Programmes at primary. These lessons, delivered by Community Gardai, cover issues around personal safety and cyber-bullying
- Scoil Maelruain Junior recognises the vulnerability of children with additional needs. The school promotes a positive culture around difference and diversity to ensure that they are celebrated.

 The school equally recognises that there are times when children with additional needs may be involved in bullying behaviour. As with all children this will not be tolerated and these behaviours will be dealt with in accordance with this policy and the Code of Behaviour.

#### Links to other policies

 This policy has been developed keeping in mind our Code of Behaviour, Child Safeguarding Statement and Risk Assessment Policy, Supervision of Pupils Policy, SPHE and RSE Policies and Acceptable Use Policy for Digital Technology

#### Section 5:

### **Procedures for Investigating Bullying and Dealing with Bullying:**

The primary aim will be to resolve any issues and to restore, as far as is practicable, the relationships of the parties involved (rather than to apportion blame). Due to the ages of the children in attendance of Scoil Maelruain Junior, both the children who are being bullied and those bullying will need support. This support will come from class teachers, Support Education Teachers and parents.

The class teacher has the primary role in investigating bullying behaviour. However, dependent on the seriousness of the actions involved, the class teacher may decide to involve the Deputy Principal / Principal.

Where there is more than one child involved in the bullying behaviours class teachers may seek the assistance of the Principal or Deputy Principal in investigating the allegations.

### Reporting bullying behaviour

- Any pupil or parent(s)/quardian(s) may bring a bullying incident to any teacher in the school.
- All reports, including anonymous reports of bullying, will be investigated and dealt with by the relevant teacher.
- Teaching and non-teaching staff such as secretaries, special needs assistants (SNAs), caretaker, cleaners
  must report any incidents of bullying behaviour witnessed by them, or mentioned to them, to the relevant
  teacher;
- If a teacher suspects a child of bullying behaviours he/she will make a written record of any incidents that he/she witnesses as part of his/her report of a bullying incident.
- Any and all allegations of bullying will be investigated.

#### **Investigating with Bullying Behaviours:**

- Any allegations that may not be found to be bullying but rather a once off incident will be dealt with in accordance with our 'Code of Behaviour Policy'.
- In investigating and dealing with bullying, the class teacher will exercise his/her professional judgement to determine whether bullying has occurred and how best the situation might be resolved. Teachers may consult with the Deputy Principal/Principal in determining this.
- The teacher will record all findings from a bullying investigation in writing.
- Parents and pupils are required to cooperate with any investigation and assist the school in resolving any
  issues and restoring, as far as is practicable, the relationships of the parties involved as quickly as
  possible.
- When analysing incidents of bullying behaviour, the teacher will seek answers to questions of what, where, when, who and why. This will be done in a calm manner, setting an example in dealing effectively with a

conflict in a non-aggressive manner. The teacher may use language that the children are familiar with from the Stay Safe SPHE Programme. This will be conducted in an age appropriate way.

- Incidents will generally be investigated outside the classroom situation to ensure the privacy of all involved.
- If a group is involved, each member will be interviewed individually at first. Thereafter, all those involved will be met as a group. At the group meeting, each member will be asked for his/her account of what happened to ensure that everyone in the group is clear about each other's statements.
- Each member of a group will be supported through the possible pressures that they may face from the other members of the group after an interview by the teacher.
- Where appropriate, those involved will be asked to write down their account of the incident(s) See Appendix 2.
- Parents will be informed if their child is part of a bullying investigation both as the child being bullied or the child accused of bullying.

#### **Dealing with Bullying Behaviours And Intervention Strategies:**

- In cases where it has been determined by the class teacher that bullying behaviour has occurred, the Principal will be informed of the details of the investigation.
- The Class Teacher/Principal will inform both the parents of the child that is being bullied and the child that is bullying that an investigation has been carried out and an incident of bullying has been found.
- The child who is bullied will be spoken to individually and in an age appropriate way:
  - He/she will be praised for reporting the bullying behaviours;
  - He/she will be assured that these behaviours will not continue and that they should report any if they do continue
  - That school is a safe space and if he/she feels unsafe he/she should report it to the classroom teacher or a trusted adult such as a parent of those on their 'Tell 5' list - Stay Safe Junior and Senior Infants Topic 1 - lesson 3, worksheet 4, page 34. This list will be revisited each year.
  - That the child who was engaging in the bullying behaviours will be dealt with and that this will not affect them.
- The child who bullied will be spoken to individually in an age appropriate way, using what, where, when, who and why questions:
  - The child will be asked to outline the bullying behaviours that they engaged in;
  - They will be asked to reflect on those behaviours and how they may have affected the child being bullied:
  - The child being bullied will be reminded of the school's Golden Rules especially Rule 2 'Kind hands, kind feet, kind words';
  - The child will be reminded that bullying behaviour will not be tolerated in the school;
  - They will be asked to think of ways in which they can repair the relationship with their peer;
- Class teacher/Support Education Teacher will seek support to repair the relationships that have been broken down by using 'Walk Tall' and Stay Safe SPHE Programmes to support those being bullied and those who are bullying.
- The incident may be brought to the 'Care Team' for advice and consultation.
- If the bullying behaviours continue the parent and the child will be asked to a meeting with the Principal to discuss the incidents together and a plan specific 'Behaviour Plan' will be put in place to address the behaviours.
- If the bullying continues beyond this meeting sanctioned outlined in Scoil Maelruain Junior's Code of Behaviour - Section: Examples of steps to be taken when dealing with serious misbehaviours
- In determining whether a bullying case has been adequately and appropriately addressed the relevant teacher must, as part of his/her professional judgement, take the following factors into account:
  - Whether the bullying behaviour has ceased;

- Whether any issues between the parties have been resolved as far as is practicable;
- Whether the relationships between the parties have been restored as far as is practicable;
   and
- Any feedback received from the parties involved, their parents or the school Principal or Deputy Principal;
- Where a parent is not satisfied that the school has dealt with a bullying case in accordance with these procedures, the parents will be referred, as appropriate, to the school's complaints procedures. (see Appendix 4). If, having exhausted these procedures, the parent is still not satisfied, the school will advise the parents of their right to make a complaint to the Ombudsman for Children.

### Section 6

### **Procedures for Recording Bullying Behaviour**

All records must be maintained in accordance with relevant data protection legislation. The school's procedures for noting and reporting bullying behaviour is as follows:

- The class teacher will use his/her professional judgement in relation to the records to be kept of all reports of bullying, the actions taken and any discussions with those involved regarding the same. If it is established by the class teacher that bullying has occurred, he/she will keep appropriate written records which will assist his/her efforts to resolve the issues and restore, as far as is practicable, the relationships of the parties involved.
- The template form (see Appendix 3) will serve as a summary of the investigation. Where appropriate, additional notes and details will be attached to the form to retain on file, particularly in cases where the bullying was not resolved within 20 days of the initial investigation. It should also be noted that the timeline for recording bullying behaviour in this recording template does not in any way preclude the relevant teacher from consulting the Principal or Deputy Principal at an earlier stage in relation to a case.
- In cases where the teacher considers that the bullying behaviour has not been adequately and appropriately addressed within 20 school days after he/she has determined that bullying behaviour occurred, the relevant teacher will pass a copy of the recording template to the Principal.

#### Section 7:

The school's programme of support for working with pupils affected by bullying is as follows (see section 6 also):

- Providing in class support by class teacher to monitor interactions between pupils and/or
- Providing support for child through yard supervision to monitor interactions between pupils
- Providing individual support for pupil being bullied with strategies and tools to both help deal with the negative behaviour and the impact those behaviours may have had.
- Providing SPHE lessons targeting bullying behaviours both in class and individually to child who
  is engaging in bullying behaviours to educate the child in appropriate conduct towards others
- Providing SPHE lessons targeting appropriate behaviours for all children

## **Section 8: Supervision Monitoring of Pupils:**

The Board of Management confirms that appropriate supervision and monitoring policies and practices are in place to both prevent and deal with bullying behaviour and to facilitate early intervention where possible.

#### **Section 9: Prevention of Harassment**

The Board of Management confirms that the school will, in accordance with its obligations under equality legislation, take all such steps that are reasonably practicable to prevent the sexual harassment of pupils or staff or the harassment of pupils or staff on any of the nine ground specified i.e. gender including transgender, civil status, family status, sexual orientation, religion, age, disability, race and membership of the Traveller community.

## This policy was ratified on: May 2014 and reviewed and ratified annually

\*Current version is a complete revision of the policy and is in draft form. It will be ratified in the second term of 23/24 to allow for staff to use it and make appropriate changes if necessary. The Board of Management has sanctioned this.



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Claire Durr Max Cannon

Principal Chairperson

This draft policy will be available on the school website and through the office.

This policy and its implementation will be reviewed by the Board of Management once in every school year. Written notification that the review has been completed will be made available to school personnel, published on the school website and provided to the Parents' Association. A record of the review and its outcome will be made available, if requested, to the patron and the Department.

## **Appendix 1:**

## Anti-bullying Focus Groups (2013)

A group of 14 children, two from each of the First and Second Classes, were taken as a focus group to give feedback regarding their experiences and opinions of identity-based and cyber bullying ahead of the school's drafting of a new anti-bullying policy. Identity-based bullying, in particular homophobic and transphobic bullying, and cyber bullying had been highlighted in the recent guidelines issued by the Department of Education as areas which needed to be addressed in schools' approaches to bullying. It was felt that some of these forms of bullying might not be very relevant to children in a Junior National School so the focus group was set up to inform staff of young children's understanding, or lack of understanding, of these types of bullying.

The children were taken by Mr. Callan and Ms. Ní Chléirigh, working in two separate groups. Each teacher taught lessons and had Circle Time type discussions with the children, loosely based on the Bullying section of the Stay Safe programme.

The children's understanding of what constituted bullying was first assessed by asking them to define it. The key points raised by the children were:

- Bullying is usually a repeated act of aggression or "being mean".
- Bullying isn't something you do without thinking, like hitting someone when you lose your temper, it's something the bully sets out to do.
- Bullying doesn't have to involve hitting or pushing, it can be name calling, not letting someone join in a game, telling lies about somebody, giving somebody "looks".

The children's understanding of what to do in case of bullying was assessed, again through informal Circle Time discussion. The children's answers again followed what they had been taught through Stay Safe.

- Tell the bully you don't like their behaviour and that if it doesn't stop tell them you will tell the teacher.
- Use a firm, strong voice, try to look brave.
- If you can't feel brave, it's ok, none of it is your fault anyway.
- If you see bullying, tell the bully to stop, support the person being bullied, encourage them to tell, help them to tell.

### **Cyber Bullying:**

The teachers explored cyber bullying with the children, describing it as being similar to people passing mean notes or whispering mean things, but with technology. The children were well able to give examples of types of technology (phones, smartphones, computers, tablets) and they certainly do use them, but from discussions with the children it was very clear that they didn't use them to contact other children. For example, none of the children had phones, but some said they would be getting them "after the Communion". When asked why they needed one they said it was because they would be allowed walk home from school then. It appeared that children in this age-group had little contact with other children through technology, nor had they much, if any, experience of social media. However, from discussions with the children and other teachers it does appear that a number of children have unsupervised access to devices with internet connectivity, which is an area of concern. (NB: Since the focus groups concluded, Mr. Callan has heard children talking about "adding each other" on a game called FIFA 14. It seems that they are playing an internet-based multiplayer game in which they can add friends and send messages to each other. This could have the potential to be used for bullying in the same way that social media are.)

#### **Identity-based Bullying:**

The teachers explored identity-based bullying with the children, describing it as being bullied "for being just the way you are". When asked for examples of what this could mean the children responded with the following:

A girl who isn't a girly girl, one who plays with boys and likes football.

- A boy who plays with dolls and girls.
- A boy who has long hair and is a bit girly.
- A child who has a hearing aid.
- A child in a wheelchair.
- A child with something wrong with their legs or a funny walk.
- Someone who is really short.
- Someone who's babyish.
- Someone with a different voice (when pressed, the child's explanation indicated they meant a stammer or speech impediment, rather than an accent).
- Someone with braces.

Interestingly, the first three examples the children thought up can be seen as being a seven or eight year old's definition of homophobic bullying, or at least bullying on the grounds of someone not meeting preconceived gender expectations. Another point of interest was that no child mentioned ethnicity or country of origin as a form of "difference".

Following these discussions, the teachers asked the children for their opinions on the matter of difference. The children offered the following opinions:

- It's okay to be different.
- Someone being different has no effect on you and is none of your business.
- Being different can actually be cool.
- If someone is looking like they are being left out you should offer to include them in your play.
- If they don't want to join in, that's ok too.

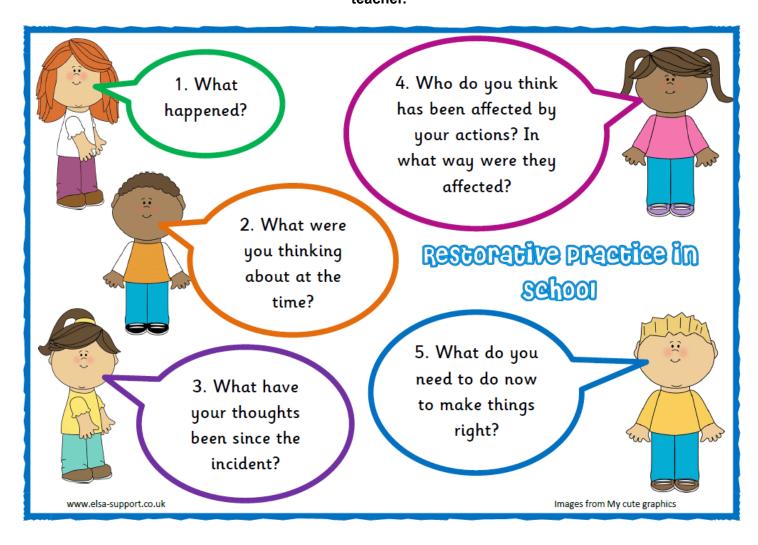
The conclusion of the focus groups involved the children making anti-bullying posters, focusing specifically on identity-based bullying (explained again to the children as "being bullied just for being who you are") and preparing a presentation for the other classes.

### Conclusions:

The focus groups were definitely a worthwhile exercise as they resulted in child-led exploration of the subject of bullying as a whole and child-friendly and age-appropriate definitions of the new areas to be included in the anti-bullying policy, namely identity-based (such as homophobic) and cyber-bullying. This exercise could easily be repeated on a whole class basis, perhaps as part of an annual Anti-Bullying Week, with First Second Classes engaging in the lessons and providing feedback and presentations to younger classes. While cyberbullying and interaction on social media and phones seem to be less of an area of concern for children of this age group, unsupervised access to internet devices is worrying. Lessons on cyber-bullying in junior school could focus more on internet safety and the concept of strangers on the internet. If a teacher felt knowledgeable enough on the subject, the school could offer an information evening for parents to inform them of ways to keep their children safe around technology. Please refer to our 'Acceptable Usage Policy for Digital Learning'.

### Appendix 2:

This can be used for teachers to use during an investigation or for a child to record/report a behaviour to teacher.



Appendix 3:				
. Name of pupil being bullied a	and class g	group		
Name		Class		
2. Name(s) and class(es) of pup	oil(s) engag	ged in bullying behaviour		
3. Source of bullying				
concern/report (tick relevant box(es))*		<ol><li>4. Location of incidents (tick relevant box(es))*</li></ol>	4. Location of incidents	
box(es))	<del></del>	(tick relevant box(es))	_	
Pupil concerned		Playground		
Other Pupil		Classroom		
Parent		Corridor		
raient		Corridor		
Teacher		Toilets		
	+		-	
Other		School Bus		
		Other		
		Other		
5. Name of person(s) who repo	rted the bu	llying concern		
6. Type of Bullying Behaviour (	tick releva	nt box(es)) *		
Dhysical Assuraction		de au beelledin o	$\neg$	
Physical Aggression	Су	Cyber-bullying		
Damage to Property	Int	Intimidation		
			$\dashv$	
Isolation/Exclusion	Ma	Malicious Gossip		
Name Calling	l Of	her (specify)		

7. Where behaviour is regarded as identity-based bullying, indicate the relevant catego				
Homophobic	Disability/SEN related	Racist	Membership of Traveller community	Other (specify)
O Duiof Doorwi	ation of bullion			
3. Brief Descri <sub>l</sub>	ption of bullying	behaviour a	and its impact or att	ach documents to suppor
9. Details of a	actions taken atta	ach docum	ents to support	
3igned		(Rel	evant Teacher) Dat	e
Date submitted	to Principal/Dep	uty Princip	al	

### Appendix 4:

The Board of Management (the Board) must undertake an annual review of the school's anti-bullying policy and its implementation. The following checklist must be used for this purpose. The checklist is an aid to conducting this review and is not intended as an exhaustive list. In order to complete the checklist, an examination and review involving both quantitative and qualitative analysis, as appropriate across the various elements of the implementation of the school's anti-bullying policy will be required

	Yes/No
Has the Board formally adopted an anti-bullying policy that fully complies with the requirements of the Anti-Bullying Procedures for Primary and Post-Primary Schools?	✓
Has the Board published the policy on the school website and provided a copy to the parents' association?	✓
Has the Board ensured that the policy has been made available to school staff (including new staff)?	✓
Is the Board satisfied that school staff are sufficiently familiar with the policy and procedures to enable them to effectively and consistently apply the policy and procedures in their day to day work?	✓
Has the Board ensured that the policy has been adequately communicated to all pupils?	✓
Has the policy documented the prevention and education strategies that the school applies?	✓
Have all of the prevention and education strategies been implemented?	✓
Has the effectiveness of the prevention and education strategies that have been implemented been examined?	✓
Is the Board satisfied that all teachers are recording and dealing with incidents in accordance with the policy?	✓
Has the Board received and minuted the periodic summary reports of the Principal?	✓
Has the Board discussed how well the school is handling all reports of bullying including those addressed at an early stage and not therefore included in the Principal's periodic report to the Board?	✓
Has the Board received any complaints from parents regarding the school's handling of bullying incidents?	✓
Have any parents withdrawn their child from the school citing dissatisfaction with the school's handling of a bullying situation?	X
Have any Ombudsman for Children investigations into the school's handling of a bullying case been initiated or completed?	X
Has the data available from cases reported to the Principal (by the bullying recording template) been analysed to identify any issues, trends or patterns in bullying behaviour?	<b>√</b>
Has the Board identified any aspects of the school's policy and/or its implementation that require further improvement? - as our children are under age nine, restorative measures and SPHE	✓

instructions is provided to both children being bullied and those identified as bullying	
Has the Board put in place an action plan to address any areas for improvement? - In draft 2023 to pilot the above measures	✓

Maire Dur

Max Cannon

Max Cannon

Chairperson

Claire Durr Principal

#### **Appendix 5:**

#### https://www.gov.ie/en/policy-information/parental-complaints/#making-a-complaint

### Making a Complaint:

If you are worried about your child at school or you have a complaint about the school, your child's class teacher is the best person to approach first for an informal discussion. If your complaint is about a staff member (excluding the principal), you should contact the principal. Complaints about the principal should be directed to the Board of Management.

### **Contacting Your Child's Teacher or School Principal:**

All contacts with school staff is made through the Aladdin Connect App or via email to scoilmaelruainiunior@gmail.com.

#### If you are unhappy with the Response:

If the teacher can not help or you are unhappy with the response you can make contact with the school principal via the Aladdin Connect App or via email to <a href="mailto:scoilmaelruainjunior@gmail.com">scoilmaelruainjunior@gmail.com</a> to request a phone call or face to face meeting.

If you are unhappy with the response that the principal has given you, you can advance the complaint to the Board of Management through the steps outlined in the link below:

https://www.gov.ie/pdf/?file=https://assets.gov.ie/38514/878de0051fed40b39892c85b92f0de24.pdf#page=1

Revised Parental Complaints Procedure 2024 Supported by all Patron Bodies and Unions (See below) <a href="https://www.into.ie/app/uploads/2019/07/Parental-Complaints-Procedure V4-final.pdf">https://www.into.ie/app/uploads/2019/07/Parental-Complaints-Procedure V4-final.pdf</a>

# Revised Parental Complaints Procedure















#### Note

- A copy of this procedure will be available for parents/legal guardians on the school website and/or on request from the school.
   This procedure comes into effect on the 1st of January 2024.
- Under the Education Act 1998, legally, all schools are managed by the school's Board of Management, on behalf of the school patron.

## Purpose/Objective

The parental complaints procedure was revised and agreed by the Irish National Teachers' Organisation and the management bodies of primary schools, the Catholic Primary Schools Management Association, the Church of Ireland, An Foras Pátrúnachta, the Muslim Primary Education Board, Educate Together and the National Association of Boards of Management in Special Education in 2023. It is designed to provide an open and clearly defined process to facilitate parents/legal guardians in raising concerns about their own child/children in an agreed, fair and transparent manner.

It is recognised that parents/legal guardians are the primary educators in a child's life and as such from time-to-time concerns may arise which they may need to engage with the school. It is expected that engagement will be timely, courteous and resolution focused to ensure that the important relationship between the parent and school can be preserved and respected. It is expected that all parties concerned will engage proactively.

#### **Procedural Points**

The procedure is a staged procedure where every effort is made to resolve matters at the earliest possible stage. In most cases, concerns will be dealt with either informally or formally at the earlier stages of the procedure. Where it has not been possible to agree a resolution at the earlier stages, the procedure does allow for the escalation of the matter to the Board of Management. This procedure sets out, in four stages, the process to be followed in progressing a complaint and the specific timescale to be followed. It is expected the parties will follow each stage in sequence.

- Where the term written correspondence is used, this refers specifically to a letter or email correspondence from a parent/legal quardian(s).
- Only complaints about a teacher which are written and signed by a parent/legal guardian, and which relate to their own child, will be investigated.
- Where a complaint raised by a parent/legal guardian is deemed by the employer/board of management to relate to the following, this procedure will not apply;
  - matters of professional competence and which are to be referred to the Department of Education;
  - frivolous or vexatious complaints and complaints which do not impinge on the work of a teacher in a school; or
  - complaints in which either party has recourse to law or to another existing procedure.
- In all circumstances, any form of written correspondence for the attention of the Board of Management must be supplied to the Chairperson of the board of management only. Any deviation from

this could be deemed prejudicial and as acting outside the scope of this agreement.

- Days in this procedure refer specifically to school days. A school day is a day on which the school is in operation. Holiday periods, school closures and leaves of absences are not counted as school days for the purpose of this procedure.
- Group/collective complaints are not provided for and each parent/legal guardian raising a concern will be dealt with separately through this process.
- The procedure is a domestic forum and accordingly, neither management nor the INTO intends that there would be legal representation at any stage.
- Issues should be raised in a timely manner. It is in the
  best interests of the child that issues are raised to
  achieve early resolution at the earliest possible stage
  with the teacher, ideally while the pupil is in that
  teacher's class.

# Formal Stage 1 Discussion

# Formal Stage 2 Written (10 da)

# Formal Stage 3 Board of Management

#### (20 days)

# Formal Stage 4 Decision (5 days)

# 1.1 Parent/guardian meets teacher

A parent/legal guardian who wishes to make a complaint in respect of their own child, should, seek an appointment with the teacher concerned with a view to resolving the complaint. Further meetings with the teacher can be convened as appropriate.

#### 2.1 Written complaint sent to Chairperson

If the complaint has not been resolved at stage 1, the parent/ legal guardian who wishes to pursue the matter further should submit the complaint in writing to the Chairperson of the Board of Management. This commences stage 2.

# 2.2 Chairperson provides a copy to the teacher

The Chairperson should provide a copy of the written complaint to the teacher against whom the complaint has been made, without delay.

# 2.3 Chairperson convenes meeting(s)

The Chairperson should seek to resolve the complaint between the teacher and the parent/ legal guardian within 10 school days of the commencement of stage 2.1. This may require one or more meetings to be convened by the Chairperson with the teacher/ parent/legal guardian and other school personnel as deemed appropriate by the Chairperson.

#### Complaint resolved

The complaint may be resolved at this stage.

# 3.1 Chairperson makes a formal report to the Board

If the complaint remains unresolved following stage 2 and the parent/ legal guardian wishes to pursue the matter, they should inform the Chairperson in writing of this fact. The Chairperson should make a formal report to the Board of Management within 10 days of receipt of this written statement. At this meeting, the Board can decide to proceed to either stage 3.2 or 3.3.

#### 3.2 Complaint concluded

Where the Board considers the complaint, the process may be concluded at this stage, if the board considers that:

- a) The complaint is frivolous/vexatious:
- b) The complaint has already been investigated by the board;
- c) The complaint is more appropriately dealt with through a more relevant DE circular,
- d) where recourse to law has been initiated.

Where the Board determines the complaint is concluded at this stage, the parent/legal guardian should be so informed within five days of the Board meeting.

# **3.3 Proceed to a hearing** Where the Board decides to proceed to a hearing, it

should proceed as follows:

a) the teacher should be informed that the complaint is proceeding to a full hearing and the Chairperson must ensure the

considered by the Board.

b) the Board should arrange a meeting with the parent/legal guardian if it considers such to be required. The parent/ legal guardian is entitled to be accompanied and assisted by

a friend at any such meeting

teacher has been supplied with

all documents which are being

- c) the teacher should be afforded an opportunity to make a presentation of their case to the Board. The teacher is entitled to be represented by a friend or a union representative, who may be accompanied for the purpose of assistance and note taking.
- d) the teacher should be requested to supply a written statement to the board as the employer in response to the complaint. This written statement will be confidential to the employer and will not be shared with any third party.
- e) the meeting of the Board of Management referred to in 3(b), (c) and (d) will take place within 10 days of the meeting referred to in 3.1. in so far as possible.

#### 4.1 Written decision from Chairperson



#### 4.2 Complaint concluded

The decision of the Board shall be final.

#### 1.3 Parent/guardian meets Chairperson

1.2 Parent/guardian

Where the parent/legal guardian

is unable to resolve the complaint

a view to resolving the complaint.

by the Principal as appropriate.

Further meetings can be convened

with the teacher, they should seek an

appointment with the Principal with

meets Principal<sup>1</sup>

Where the complaint remains unresolved, the parent/legal guardian should seek an appointment with the Chairperson of the Board of Management with a view to resolving the complaint. Further meetings can be convened by the Chairperson as appropriate.

#### Complaint resolved

The complaint may be resolved during this stage.

